



Om Vidyalandkar Shikshan Sanstha's

# ASMITA COLLEGE OF LAW

Affiliated to the University of Mumbai and Approved by the Bar Council of India

## CERTIFICATE / ADD-ON COURSE CONSUMER PROTECTION ACT



**FROM :** 15TH JAN 2019 TO 22ND JAN 2019 | **NO. OF HOURS:** COURSE CONSISTS OF 17 HOURS  
**NAME OF THE COORDINATOR:** PROF. KESHAO RAMAKANT TIWARI

### OBJECTIVES OF THE COURSE

- To understand several Consumer Rights against exploitation,
- To trace out the growth and origin of consumer movement at global and national level
- To know several rights available to consumers under the Consumers protection and other related laws
- To understand the genesis of consumer protection laws in India

### EXPECTED OUTCOME OF THE COURSE

- The participants will have an in depth understanding about the existing consumer laws in India and the protection guaranteed at the International level.
- The participants will be aware about the jurisdiction of the consumer forum and the role played by the redressal agencies and thereby be able to judge and analyse the forum to be approached depending upon the procedure laid down in the consumer law.
- The participants will understand the role that Mediation as an alternative dispute resolution method for settlement of consumer disputes in hand.
- Students will be able to appreciate the emerging questions and policy issues in consumer law for future research.



## **SYLLABUS**

**The Consumer Protection Act, 2019**

**Consumer Protection under Sectoral Laws**

**Role of Mediation in Redressal Mechanism: Case Studies**

**Landmark Decisions: Case Studies**

**E-Commerce: Issues and Concerns**

**Consumer Law: Practice and Procedure**